

# **PARTNERING WITH CITY OFFICIALS ON DISABILITY TRAINING**

Debbie Yones, MS, CCC-SLP  
Trish Hambridge  
Jackie Hinckley, PhD, CCC-SLP

# DISCLOSURES

- Debbie Yones:
  - Financial — Program Director of Voices of Hope for Aphasia and receives a salary.
  - Non-financial — emeritus board member of Voices of Hope for Aphasia; receives no compensation.
- Trish Hambridge:
  - Financial - none to report.
  - Non-financial - participant of Voices of Hope for Aphasia and City Training participant, receives no compensation.
- Dr. Jackie Hinckley:
  - Financial — Associate Professor at Nova Southeastern University and receives a salary.
  - Non-financial — Executive Director Emeritus of Voices of Hope for Aphasia; receives no compensation.

# THE REASON

- City of St. Petersburg established Committee for Assistance to the Physically Impaired in 1972
- Then in 1995, Committee to Advocate for Persons with Impairment (CAPI) in 1995 to promote the goals of the Americans with Disabilities Act of 1990
- In 2018, developed mandatory training for all 3,000 employees
- The City partnered with local non-profits to develop training
- It's important to all of us

You may have read about us here!



# THE FORMAT

## Two Training Modules

### 1. Accommodations for Employees

- Mandatory for all managers
- Demonstrates accommodations and allowances for communication disabilities – not just visible, physical disabilities



### 2. Sensitivity training for all city employees

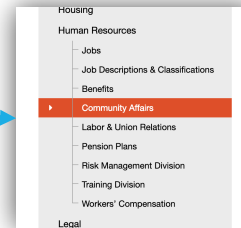
- Simulations of what it might be like to:
  - Be blind
  - Be Deaf/Hard of Hearing
  - Be in a wheelchair
  - Have a language disorder such as aphasia
- Goal to increase respect and awareness of their customers' (the public) needs



# THE CONTACTS

- In St Pete, we connected with the ADA & Diversity Coordinator in Human Resources
- Find the person responsible for ADA requirements in your city's Human Resources division
- If there is no specific ADA coordinator, find the training and certification coordinator
- Connect with disability advocacy organizations in your city
- Attend meetings and events organized by these departments and organizations.
- Raise awareness

St. Petersburg



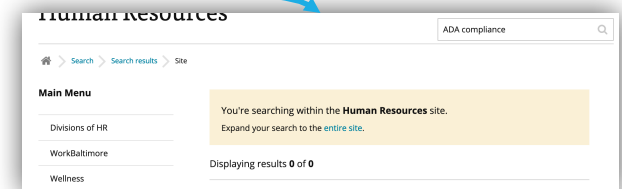
Next target: Tampa

**ADA Compliance and Accessibility**

**Raquel Pancho, ADA Coordinator**  
The City of Tampa is fully committed to providing equitable access to the City's programs and services. The ADA Coordinator facilitates the City's efforts to ensure compliance under Title II of the Americans with Disabilities Act (ADA), ADA Amendments (ADAA) and Section 504 of the Rehabilitation Act. The mission is to ensure the City's services and programs are accessible to persons with disabilities.

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- [Map](#)  
Phone: 813-274-3964  
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[Contact Form](#)

Uh oh, Baltimore!



Maybe start here:

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